

## Gift Vouchers

Gift vouchers are available at all our spas and salons, on our Mint Wellness website or via e-mail.

### **HOTEL RESIDENT PRIVILEGES BY ARRANGEMENT**

## Cancellation Policy

Bookings cancelled with less than 6 hours notice will be charged at 50% at the discretion of the Spa/Salon Manager

Full treatment charge will apply for non arrivals

## Booking T&C's

Operating times available on the Mint Wellness website

Hours will gladly be extended by appointment

Credit card details may be requested to secure a booking

A 50% deposit is required for group bookings and packages

A special fee for appointments made outside of the normal working hours or for off-site treatments and groups will be charged

Walk-ins are welcome (subject to availability). Booking in advance is recommended

We recommend that you arrive 15 minutes before your treatment time so as to allow for pre-treatment consultation and preparation

A robe, slippers and disposable underwear are available for your use

The order of treatments specified may change at the discretion of the therapist and all times specified are guidelines only, which may include non-treatment activities

Late arrival treatment time may be reduced accordingly but will be charged at full price

We reserve the right to cancel your appointment and book waitlisted clients, should you be 15min+ late, without notifying the spa, for your confirmed booking

No treatments will be done without the client's signature and completion of the indemnity and consultation forms

Children under the age of 12 must be accompanied by a parent/guardian for the full duration while on the hotel premises

Gratuities are discretionary and are not included in the treatment price

Prices and any other details are subject to change without notice

Terms and conditions apply